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paperback. Book Condition: New. Ship out in 2 business day, And Fast shipping, Free Tracking number will be provided after the shipment. Pub Date: 2012 09 Pages: 218 in Publisher: Guangdong Economic Press successful manager manual service industry: the growth of the hotel chain manager synchronization Guidelines about the evolution of hotel chains manager role with the team management and the day-to-day management The content of the communication and coordination. hotel marketing and lobby management. customer service. and food and beverage management. engineering services and property management. quality control and management enhancement. basically covering all aspects of the work of the hotel chain manager. detailed and comprehensive. Contents: Evolving Role of the first month with the team management. the first week of the third week of the fourth week of the work plan of the hotel team management Why is my second week of hotel chains cognitive develop first week of the second month of the day-to-day management of communication and coordination Chair and to participate in the meeting the second week of communication. set up a successful bridge subordinates fourth week staff training how to win in the third week of the first week of the first three months of hotel marketing and Front Office Management pinpoint hotel marketing positioning the second week of sales and marketing skills weeks to master the second week of the rooms of the Lobby of the basics of the first week of the first four months of the fourth week of the antechamber Management Guidelines room service and catering management room service management equipment supplies management the third week of the fourth week of food hygiene of the food and beverage quality management safety management safety management plan. the first week of the second week of business management. engineering services and property management of...



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